

SERVICE AGREEMENT CONTRACT

Dynasty Sound Entertainment - 13138976
(A subsidiary of Fulton Incorporation LTD)
Established 2013

Brookfield Court, Selby Road, Garforth, Leeds, England, LS25 1BN

www.dynastysoundentertainment.com

Email: [Info@dynastysound.com] | Phone: [07548 436992]

This Service Agreement ("Agreement") is entered into between:

Client Name: _____

Company/Organisation (if applicable): _____

Email: _____

Phone: _____

Event Date: ____ / ____ / ____

Event Location: _____

Booking Reference: DYNASTY – [Client Initials][Date]

1. SERVICES PROVIDED

Dynasty Sound Entertainment agrees to provide the following services for the Client's event:

Please tick all that apply:

- ☐ DJ(s)
- ☐ MC(s)
- ☐ Artists/Musicians/Bands
- ☐ Sound & Lighting Equipment Hire
- ☐ Event Planning
- ☐ Raves/Parties

Extras (please specify):

Event Type:

☐ Wedding ☐ Birthday ☐ Corporate Event ☐ Networking Event ☐ Private Party

☐ Other: _____

Please specify: _____

2. PAYMENT TERMS

- A **50% deposit** is required upon booking to secure the date.
- The remaining **50% balance** is due **no later than 7 days before the event date**.
- Discounts may apply if payment is made in full upon booking.
- Booking references must follow this format:
DYNASTY – [Client Initials] – [Event Date] (e.g. DYNASTY – CP15-06-24)

Deposit Paid: £_____

Remaining Balance: £_____

Total Booking Fee: £_____

3. REFUND & CANCELLATION POLICY

- All payments are **non-refundable**.
 - Bookings may be **rescheduled** with a **minimum of 7 days' notice**, subject to availability.
 - Failure to provide adequate notice will result in forfeiture of all payments.
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4. EQUIPMENT RESPONSIBILITY

- All equipment remains the property of Dynasty Sound Entertainment.
 - The Client assumes **full responsibility** for any **loss or damage** to equipment during the event, caused by **guests, venue staff, or third parties**.
 - Costs for repair or replacement will be billed in full.
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5. PUNCTUALITY & SERVICE DELAYS

- Dynasty Sound aims to be on-site and ready by the agreed event start time.
- If arrival is:
 - **Within 30 minutes** of start time – no refund or discount applies.
 - **30–60 minutes late** – 50% **discount** applied to **next booking**.
 - **Over 1 hour late** – 50% **refund** of total fee.
- This excludes delays due to **force majeure, client or venue-related access issues**.

6. TRAVEL & ACCOMMODATION

- For bookings **outside the South East of England**, the Client must cover:
 - **Transport/travel expenses**
 - **Accommodation**, where overnight stay is necessary
 - **Standard travel fee (UK bookings):** £50
 - **Central London bookings:** £35 surcharge to cover ULEZ, congestion charge, Dartford Crossing, and Blackwall Tunnel delays
 - All additional fees will be detailed in the final invoice.
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7. LIABILITY & INSURANCE

- Dynasty Sound Entertainment is not liable for any injuries, accidents, or property damage not caused directly by its staff.
 - Clients are advised to obtain independent event insurance.
 - **Public Liability Insurance** and **PAT Testing Certificates** are **available upon request** and must be requested in advance if required by the venue.
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8. FORCE MAJEURE

- Neither party shall be held liable for non-performance due to causes beyond their control, including but not limited to natural disasters, illness, transport strikes, venue access issues, or government restrictions.
 - In such cases, every effort will be made to **reschedule** the event.
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9. CLIENT RESPONSIBILITIES

- Ensure venue access is granted on time.
 - Provide a safe, cooperative environment for Dynasty Sound staff.
 - Failure to provide a safe space may result in immediate service termination without refund.
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10. AGREEMENT CONFIRMATION

By signing below, both parties agree to the terms and conditions outlined in this Agreement.

Client Signature: _____

Date: ____ / ____ / ____

Dynasty Sound Entertainment Representative: _____

Date: ____ / ____ / ____